**Apology Letter for Late Delivery**

To,Chris RobinStar RoadBirmingham Sub: Apology for late delivery Dear sir,You had ordered a television from our online portal and it took 2 days more than our deadline. We are sorry for the inconvenience but it was due to flood in the area where our godown is situated. However, we have decided to compensate you with 5% discount on the total amount of Bill. We sincerely apologize and promise to deliver goods on time on your next order. Thanking you, Kim KoreyBranch managerLG TelevisionsBirmingham