

Claim Letter for Refund

Date

Dear Sir/Madam,

This is to bring to your kind attention that we have recently purchased a [Product Name] from your store on [Date]. The invoice number is [Invoice]. I am sorry to inform you that the quality is not as expected. I am disappointed to say that I have done everything suggested in the manual and still the product did not respond.

There are many positive reviews of the same product but unfortunately, the one we received is not working. Therefore, I am returning the product and requesting a full refund of the amount at the earliest. As of now, I am not interested in a replacement.

Hope you will understand and process the request at the earliest.

Yours Sincerely,